Isaac Alberto

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Professional Sumary

Professional with practical experience in sales, participating in both face-to-face and digital environments (including WhatsApp) in stationery. Currently studying Computer Science, with knowledge in web development (Python, HTML, CSS), databases (MySQL) and use of the Office Package. I have advanced English and am always looking to improve to combine technical and commercial skills, contributing to customer loyalty and satisfaction.

Education

3° SEMESTER | COMPUTER SCIENCE | FAM

Computer Science and Systems
Development and Programming: Java, Python, HTML, CSS, JavaScript
Database: MySQL
Office Package: Microsoft Word, (intermediate)

Languages

Native Portuguese
Advanced English

Complementary Training

JavaScript – Curso em Vídeo – [40 Hours] – Conclusion: 04/2025 – Certificate Code: F3319-6C61-5
MySQL – Curso em Vídeo – [40 Hours] – Conclusion: 06/2024 – Certificate Code: F3319-6573-A
Robotics – Microlins – Course Duration: [148 Hours] – Conclusion: 03/2023
Administrative Assistant – Microlins - Course Duration: [168 Hours] – Conclusion: 03/2023
Basic – Intermediate – Advanced English – Microlins - Course Duration: [300 Hours] – Conclusion: 03/2023
Computer Operator – Aecomp – Course Duration: [124 Hours] – Conclusion: 07/2017

Profissional Experience

SELLER | FISCOMANIA | 03/2023 – 12/2024
Customer loyalty through digital and in-person means.
Analysis of customer feedback to optimize approach strategies and product offerings.